



### Photometer Verification Service Plans

CHEMetrics offers the following service plans for verifying the calibrations in your factory calibrated CHEMetrics photometers. Verification service includes an update to current calibration version where applicable, verification at three checkpoints across the test range, and a Certificate of Conformance.

Return authorization is required for this Photometer Verification Service. Before returning your photometer to CHEMetrics for verification, fill out the Return Authorization Form found at <http://www.chemetrics.com/support/product-verification> and email it to [technical@chemetrics.com](mailto:technical@chemetrics.com) to schedule the return of your photometer(s).

### Turnaround Time

| Service Requested  | Turnaround Time (does not include shipping time)        |
|--|---|
| Standard Service   | Within 10 business days from receipt of photometer      |
| Expedited Service  | 2 business days from receipt of photometer              |
| Photometer received with <b>no</b> Return Authorization Form | Up to 4 weeks from receipt of Return Authorization Form |

### Pricing Structure

The table below details pricing for verification of up to three photometers at one time using a single Vacu-vials® Kit. Verification of multi-analyte photometers can occur using more than one Vacu-vials® Kit (ex: K-1503 Ammonia and K-2513 Chlorine Vacu-vials® Kit). Each Vacu-vials® Kit verification incurs a separate verification fee.

| # of Photometers<br>any combination of photometers using 1 Vacu-vials® kit | Verification Fee<br>Standard Service | Verification Fee<br>Expedited Service |
|--|--------------------------------------|---------------------------------------|
| Up to 3  | \$125                                | \$200                                 |

The fees above do not include shipping and handling fees. Shipping and handling costs are paid by the customer. Unless otherwise specified, the shipping method is pre-pay and add.

### Get Started

1. Download and complete the Photometer Verification Service Return Authorization Form ([www.chemetrics.com/support/product-verification/](http://www.chemetrics.com/support/product-verification/)).
2. Email the completed form to [technical@chemetrics.com](mailto:technical@chemetrics.com).
3. A CHEMetrics representative will contact you to schedule the return of your photometer(s).
4. Mail your properly packaged photometer(s), including a copy of the Return Authorization Form, to:  
CHEMetrics, Inc.  
Attn: Technical Services  
4295 Catlett Road  
Midland, VA 22728

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